

Assistive Technology and Home Modifications (AT-HM)

Assistive Technology refers to equipment such as walking frames, shower chairs, and wheelchairs, while Home Modifications include changes to the home like installing grab rails, ramps, or stair lifts. Rather than accumulating unspent funds from their budgets, eligible individuals will receive separate, upfront funding specifically designated for AT-HM needs. See the AT-HM list [here](#).

AT-HM under Support at Home are grouped into **three risk tiers** to ensure safe and appropriate use:

Low risk items

Simple, low-cost products that don't need customisation or a prescription, like a shower chair.

Under advice items

Also low risk but may require professional input to make sure they're used safely and effectively.

Prescribed items

More complex and must be recommended by a qualified health professional, such as a physiotherapist or nurse, to ensure they meet the client's specific needs.

Funding Tiers

Based on their specific needs, clients assessed as requiring AT-HM support will be allocated to one of three funding tiers:

Low	Medium	High
\$500	\$2,000	\$15,000

These allocations are determined during the assessment process and are separate from the client's regular Support at Home budget. Higher amounts for assistive technology can be approved with a prescription.

Once approved, you will have 12 months to use the funding. Any repairs or maintenance required for your assistive technology is funded through the client's AT-HM funding allocation.

- ✓ AT-HM is considered an **Independence Support**, and new entrants to the Support at Home program can be expected to contribute between 5-50% of these costs. The contribution amount is determined based on the client's income assessment and pension status.
- ✓ All transitioned Home Care Package clients will have transitional approval for assistive technology and home modifications, meaning that if you have unspent funds accrued prior to 31st October 2025 you can use this for your AT-HM needs.
- ✓ If you have unspent funds, you must use these first to pay for assistive technology and/or home modifications, before accessing any specific AT-HM funding.
- ✓ If you are a transitioned client and **do not** have any unspent funds when you transition to Support at Home on 1st November 2025, you will have to undergo an assessment to obtain AT-HM funding.



Got questions? Call us at 1800 024 000

Scan the QR code for more easy to follow guides on our website!