

# Support at Home Price List

1 November 2025



## About Support at Home prices

Our service prices are current as at the date of publication, and effective from the commencement date of the program. These prices may be subject to change as further guidance and information is provided by the Government, and we will keep you informed.

To expand on the large range of services we provide, we can also partner with third parties for services such as gardening. If you would like a service not listed on our price list, talk to us and we can arrange the service for you.

Prices are exclusive of GST and listed per unit of time as set out below. Service visits that go over one hour will be charged in 15-minute increments calculated at the hourly rate.

Depending on your personal needs, we may need to charge a price that is different to our price list. In this case, we will talk with you about it and confirm the agreed price in writing.

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### Clinical Supports

These are health-related services delivered by qualified professionals and these services are fully paid for through your funding program.

Services	Standard hours Weekdays 6am to 6pm	Non-standard hours Weeknights 6pm to 6am	Saturday	Sunday	Public Holiday
Nursing Care	\$226	\$266	\$283	\$311	\$396
Nursing Care Consumables	Everyday nursing consumables are included. Specialised nursing products that are specific to you will be purchased and added to your budget.				
Physiotherapy and Occupational Therapy	\$265	\$312	\$331	\$365	\$464
Allied Health Therapy Assistant	\$208	\$245	\$260	\$286	\$365
All other Allied Health and other Therapeutic Services	We will provide you with a quote based on your circumstances. Once agreed with your Co-Care Partner, it will be added to your budget.				

### Independence Supports

Independence supports are aimed at helping older people manage daily tasks and stay active in their communities.

Services	Standard hours Weekdays 6am to 6pm	Non-standard hours Weeknights 6pm to 6am	Saturday	Sunday	Public Holiday
Personal Care	\$129	\$152	\$161	\$194	\$226
Social Support and Community Engagement	\$136	\$160	\$170	\$204	\$238
Respite	\$129	\$152	\$161	\$194	\$226
Therapeutic Services for Everyday Living	We will provide you with a quote based on your circumstances. Once agreed with your Co-Care Partner, it will be added to your budget.				
Transport	We will provide you with a quote based on your circumstances. Once agreed with your Co-Care Partner, it will be added to your budget.				

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## Everyday Living Supports

These are services that help maintain a clean, safe, and liveable home.

Services	Standard hours	Non-standard hours	Saturday	Sunday	Public Holiday
	Weekdays 6am to 6pm	Weeknights 6pm to 6am			
Meal Preparation	\$129	\$152	\$161	\$194	\$226
Meal Delivery	We will provide you with a quote based on your circumstances. Once agreed with your Co-Care Partner, it will be added to your budget.				
Domestic Assistance (cleaning, laundry and shopping)	\$121	\$142	\$151	\$182	\$212
Home and Garden Maintenance	We will provide you with a quote based on your circumstances. Once agreed with your Co-Care Partner, it will be added to your budget.				

With PlanCare, you will have a dedicated and experienced Co-Care Partner to help you and be your key point of contact. Care management applies to all participants in the Support at Home program.

Under the Support at Home program, 10% of your quarterly budget is automatically paid directly to the registered provider (PlanCare) to provide Care Management activities. All Support at Home clients, regardless of the service they choose at PlanCare, will have 10% of their quarterly budget put aside for Care Management by the Government. Our Care Management fees are set out below. Fees will be charged in 15-minute increments, with a minimum in home service duration of one hour.

Care Management	\$175 per hour
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Under Support at Home, the government may ask you to contribute to the cost of your independence and everyday living services, based on your income and assets. Contribution rates are set as a percentage of the price of each service. Below is a table of the contribution rates for each type of service and client

Income and assets assessment outcome	Clinical supports	Independence	Everyday living
Full pensioner	0%	5%	17.5%
Part pensioner OR self-funded CHSC <sup>^</sup> holder	0%	5-50%*	17.5-80%*
Self-funded non CHSC <sup>^</sup> holder OR those who do not disclose income	0%	50%	80%

**Note:** If a person does not provide their income and assets information to Services Australia, they are a 'means not disclosed' participant, and their contributions are set at the maximum level. If you haven't completed an income assessment, we recommend to complete this as soon as possible – you can read more and [start your application here](#).

\*Contributions applied on a tapered rate based on the participant's income and assets assessment. | <sup>^</sup> CHSC = Commonwealth Seniors Health Card